



Notice to all Repair Centre Users

Repair Accuracy Inspections

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As communicated during the last few weeks, MPI has implemented a number of processes to support the physical distancing required due to COVID-19 therefore Accrediated Repair staff will call to confirm if an in-person visit for a Repair Accuracy Inspection is required.

We may need to visit a repair shop for quality of repair issues, or to confirm claim decisions that cannot be resolved remotely.

We will contact the shop before attending and confirm when a shop visit is possible. Our staff will take necessary precautions to lessen the risk, or work with the shop to consider other viable options to complete the inspection.

Thank you for your cooperation.